

MYOB Greentree

Client OARS | Partner Star Business Solutions | Location Australia
Industry Health & Support Services



Not-For-Profit gives ERP reports a big tick

OARS (Offenders Aid and Rehabilitation Services of SA Inc) is a voluntary community association that has been helping ex-offenders and their families in South Australia since 1886. It provides accommodation and counselling services to people released from prison, their partners and children.

Problem

Inability to Deliver Funding Reporting to Stakeholders

At any given time, OARS may be looking after 300-400 clients, and demand for its services is constant. "Our programmes are very successful; the recidivism rate is low," explains Tim Tonkin, Manager – Resources.

Over the last decade, OARS' reporting needs had grown steadily, with between 20 and 30 cost centres to manage. Understandably, this process was slow and laborious, with each funding program requiring its own reports – quarterly, six-monthly or annually.

"About 40% of my time during the month was taken up with reports, rising to 70-80% at month-end."

Solution

Better reports in less time

It was clear that something had to be done to speed things up. OARS had been using Greentree for a long time. Happily, when we needed to add new functions, our Greentree Partner Star Business Solutions knew just what we needed."

The addition of Reports and Documents now allows Tim to run reports directly out of Greentree, instead of exporting figures into manual spreadsheets.

"It's much quicker from an audit perspective, and I can run so many different types of reports," he says. "Previously, I'd be sitting around forever waiting for the information to update if I had to make more than one change. Then there'd be all the checking to be sure the information in Greentree was replicated in the spreadsheets, and one mistake would just consume more time."

"The system is intuitive and it's easy for new staff to learn how to use it."

OARS also updated its Human Resources & Payroll functionality, adding Human Resources Management and Employee Development. Staff are required to take various training courses and to undergo police checks – and an alert system was needed to ensure these weren't overlooked.

"Police checks are very important in this organisation," Tim says. "We also wanted a central location to store all the information, and to eliminate errors in the payroll."

Outcome

MORE WORK, NO WORRIES

OARS' Greentree system is now primed to handle the extra workload and costing requirements arising from new government programmes.

This is great news, as OARS is a preferred supplier for disability services via the [National Disability Insurance Scheme](#). It has also secured contracts for monitoring people sentenced to home detention, and is running drug and alcohol programmes through the [Primary Health Networks](#).

"We need to be flexible in our management processes to accommodate these new programmes," Tim concludes. "We need to be able to set them up quickly; we can't afford to wait around for things to happen because other organisations are competing for the contracts."

Our business is totally accountable, and we need to be accountable to several different funding providers for every cent that's spent. Our Greentree system is really helpful in being able to get up-to-date, accurate reports in a really timely manner."

"Hours of time are saved every month extracting reports, all cost centres are visible in real-time, and important employee checks and reviews are no longer missed."

Before	After
+ Slow, inefficient reporting system	+ Fast, flexible reporting across numerous cost centres
+ Employee checks difficult to track	+ Alert system to ensure employee checks don't go overlooked
+ Lack of integrated payroll functionality	+ Seamless payroll integration